

## **FAQ**

### **1. If user forget User ID.**

select Chanakya BBOSE → click Login Button. → click Forget Password. → Select Application Form , enter the mobile no and Enter captcha. → get your user ID in user id box.

### **2. If user forget Password.**

i)select Chanakya BBOSE. → click Login Button. → click Forget Password. → Select Application Form, enter the mobile no and Enter captcha.

ii)Enter the new password and re type new password and Enter captcha and click the set password Button.

iii)Then send OTP in your registered mobile no and enter OTP ,new password is updated.

### **3. If Exam paper link is not open.**

#### **Reason**

1)Date is over.

2) Registration no is not generated.

i) Due to your form is in hold.

ii) Due to your form is not approved.

iii) Due to your form is rejected.

Please see application status in your (Student) dashboard.

### **4. Where to check registration no is generated or not?**

Please see the link [User Id Generated Applicant List](#).